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October 20, 2017

KPC Michael Schmitt

PO Box 615

211 Sower Boulevard

Frankfort, KY 40602-0615

PSC Mr. Schmitt:

My name is Marie Coleman, 795 Kingdom Come Creek, Whitesburg, Kentucky 41858: County-Letcher, telephone number [REDACTED]

My complaint is against America Electric Power-AEP: Case Number 2017-00179.

America Electric Power has asked for a 17 percent rate increased from customers who KSPC has temporary approved to begin July 28<sup>th</sup>, 2017 and will be finalized January 18, 2018. This rate is excessive and above the cost of living; me and other customers cannot afford this new rate increase. My household is on a fixed income and the majority of Letcher County people are on SSI or a fixed income. No one can afford this new pay increase. It has been just a few years since AEP ask for and got a 14 percent pay increase from Kentucky Public Commissioner, while West Virginia got an 8 percent increase to their power bills.

I would appreciate it if you would read and consider the following issues with AEP

- Kentucky Public Commissioner Michael Schmitt was an attorney for AEP that should be a conflict of interest.
- Kentucky power customer's need representation at all KPSC decisions or a voting voice. We should have at least 3 private individuals to represent KY power customers at all meetings and in voting when decisions' will be made.
- Is West Virginia paying cheaper rates than Kentucky and do they pay less on power bills?
- AEP is making Kentucky customers pay for tearing down a coal fire unit in Louisa, Kentucky. AEP is making Kentucky Power customers pay for the loan on this coal fire unit with additional adds on to our power bills which is about 1/3 of our bill. AEP MADE Kentucky power customers help buy ½ of a power plant in West Virginia that they already owned when they began dismantling the Louisa' plant. This is a rip off and needs to be investigated.
- We are also paying environmental expenses' which President Trump evoked.
- Who owns AEP or (America Electric Power), if the customers pay all expenses and buy all equipment: the customers or the stock holders?

- It has been temporary approved by KSPC that AEP will make their Kentucky power customers pay for some environmental equipment to put on their Rockport 1 Generating Station which is located in Ohio Township near Rockport, Indiana. What does the Rockport 1 Generating Plant have to do with Kentucky Power Customers; when Rockport 1 customers live in Indiana and Michigan? Kentucky Power customers are getting ripped off and robbed. Kentucky power customers are already paying for ½ of a power plant located in West Virginia that AEP already owns. AEP should have to pay their expenses out of their profits. They have no investments. All investments in infrastructures and equipment should be paid for by investors and stockholders. It is unfair to the customers to have to pay for infrastructures and equipment's when KEP has no expense and gets all the profits. Kentucky power customers are being robbed.
- AEP needs to be audited and investigated. AEP has sales of 3.6 billion with 3.75 million dollar there 2<sup>nd</sup> quarter 2017. How come Kentucky customers have to decide between food, medicine, or paying their electric bill?
- AEP billings and advertisements in Newspapers need to be written in terms that the customers understand-simple language.
- AEP is on a spending spree. How can their spending be controlled when KSPC gives them everything they ask for. Kentucky power customers are been took advantage of and robbed by AEP. Every year they have something in the Mountain Eagle Newspaper asking for some kind of rate increase or some rate hike. This is how AEP keeps their profits up and fill their CEO's pockets. What the 2007 and 2008 KY General Assembly did to Kentucky Power customers has to be illegal. They gave AEP the right to rob people and they are.

Mr. Schmitt; I hope you read this letter and will deal with these real issues that are forcing some Kentucky power customers drastic hardship. It is unfair that that the rich keep getting rich from the broken and worn down Kentucky power customers'.

Sincerely,

*Marie Coleman*